

Installation Guide

iOS

1. Install eSIM

Opt A: **One-Click Installation:** Click One-Click link provided on compatible iOS device & follow the onscreen prompts

Opt B: **Manual Installation:** Settings ► Cellular/Mobile Service ► Add eSIM ► Scan QR/Enter details manually

2. Device Setup

- i. Label your eSIM to easily identify your eSIM
- ii. Set Default line as Primary to receive call/SMS
- iii. Set Mobile Data to use newly installed eSIM
- iv. Installation complete!

3. To use eSIM after installation/upon landing:

- i. **Enable eSIM** – Settings ► Cellular/Mobile Service ► **Turn on your eSIM**
- ii. **Enable Data Roaming** - Settings ► Cellular/Mobile Service ► Select your eSIM ► **Enable eSIM Data Roaming**
- iii. **Set eSIM for Mobile data** - Settings ► Cellular/Mobile Service ► Mobile Data ► **Select eSIM**
- iv. (Optional) **Update Access Point Names (APN)** - Settings ► Network/Connections ► Mobile networks ► Access Point Names ► Select/input APN provided as Name and APN

Android

1. Install eSIM

Opt A: **One-Click Installation:** Click One-Click link provided on compatible android device & follow the onscreen prompts

Opt B: **Manual Installation:** Go to Settings ► Connections/Network ► SIM manager ► + Add eSIM ► Scan QR/Enter details manually

2. Device Setup

- i. Label your eSIM to easily identify your eSIM
- ii. Set Mobile Data to use newly installed eSIM
- iii. Installation complete!

3. To use eSIM after installation/upon landing:

- i. **Enable eSIM** - Settings ► Network/Connections ► SIM manager ► **Enable eSIM**
- ii. **Enable Data Roaming** - Settings ► Network/Connections ► Mobile networks ► **Enable eSIM Data Roaming**
- iii. **Set eSIM for Mobile Data** - Settings ► Network/Connections ► SIM manager ► Preferred SIMs ► **Select eSIM for Mobile Data**
- iv. (Optional) **Update Access Point Names (APN)** - Settings ► Network/Connections ► Mobile networks ► Access Point Names ► Select/input APN provided as Name and APN

Important Notes:

- Data validity starts immediately when eSIM QR is scanned / installed.
- You may install eSIM before traveling (before your flight) or, at destination when you need it except Mainland China.
- Stable internet/WiFi is required for successful installation / activation (Avoid airport WiFi as they may block eSIM installations).
- Fair Usage Policy (FUP) – Applicable for selected unlimited plans. Once high-speed data allocation is used up, subsequent reduced data speed ranges from 128Kbps up to 10Mbps. Refer to the product descriptions.
- Save data by disabling "autoplay", "auto upload/sync" and enable "Use less data" functions on social media and cloud storage.
- Turn off 'Allow Mobile Data Switching' and disable 'Main Mobile Line Data Roaming' to avoid roaming charges on primary line.